

Follow these steps to renew your license, permit or registration online

1). Click "Login" and enter the User Id and Password provided on your renewal notice.

The State of Connecticut eLicensing Website

[Login](#)

ICES
&
)
)

Welcome to the State of Connecticut's eLicensing Website
An online renewal, verification and credential management system

All data contained in the License Lookup is maintained by the state of Connecticut, updated instantly and is considered primary source verification. You may access the lookup function by clicking "Lookup a License" under ONLINE SERVICES to view a full search screen.

Licensees may update a practitioner profile, renew their license and change their address through this service. To access the online system, please click "Login" in the top right corner of this screen and enter the User Id and Password provided on the renewal notice. First time users must also validate an active email address. To renew, click "Create/Resume a Renewal" under Activities.

2). First time users will need to enter an email address and answer security questions. The system will prompt you for an email address and once entered, will send a confirmation to your email account which you will need to verify. (Please note, enter the password indicated on your renewal notice).

The State of Connecticut eLicensing Website

My Account -> Change E-mail

ES

Change E-mail

There are currently 2 issues with your account.
Please, resolve them before going further.
[No Email](#)
[No Secret Answers](#)

After clicking update below, you will be sent a verification e-mail.
You need to click on the verification link included in the e-mail
before continuing with any online services.

Current E-mail: _____
New E-mail:

Enter your password:

3). Answer the necessary Security Questions. You may select another question from the dropdown menu by clicking the arrow to the right of the question.

The State of Connecticut eLicensing Website

My Account
LogOut

My Account -> Change Security Questions

Change Security Questions

There are currently 2 issues with your account.
Please, resolve them before going further.
[Email not verified](#)
[No Secret Answers](#)

You must answer 3 different security questions below.

Question 1: What is the middle name of your oldest grandchild?

* Answer 1:

Question 2: What is the middle name of your youngest brother or sister?

* Answer 2:

Question 3: What was the destination of your first airplane trip?

* Answer 3:

4). You must verify the email that was sent to your email account before proceeding.

The State of Connecticut eLicensing Website

My Account
LogOut

User Account

Your security questions have been changed successfully.

There is currently 1 issue with your account.
Please, resolve it before going further.
[Email not verified](#)

Account

User ID: [change](#)

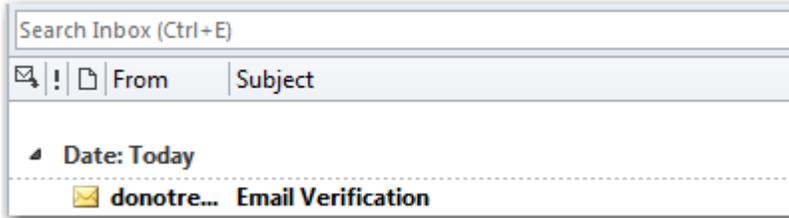
E-mail: [change](#)

This e-mail address has not been verified.
Click below to generate a new verification e-mail
Note that old verification emails will be invalid once this is done.
If you have already verified, and continue to see this error, logout and log back in.

[change password](#)

[change security questions](#)

5). This is the email you will receive in your email Inbox. "[Click here](#)" to continue to the online renewal page.



Email Verification

donotreply@po.state.ct.us

Sent: 11/22/2011 10:00 AM

To: [REDACTED]

Dear [REDACTED],

This message is intended to verify the email address on file for you in the State of Connecticut's eLicensing website and to allow you to use the other online functionality.

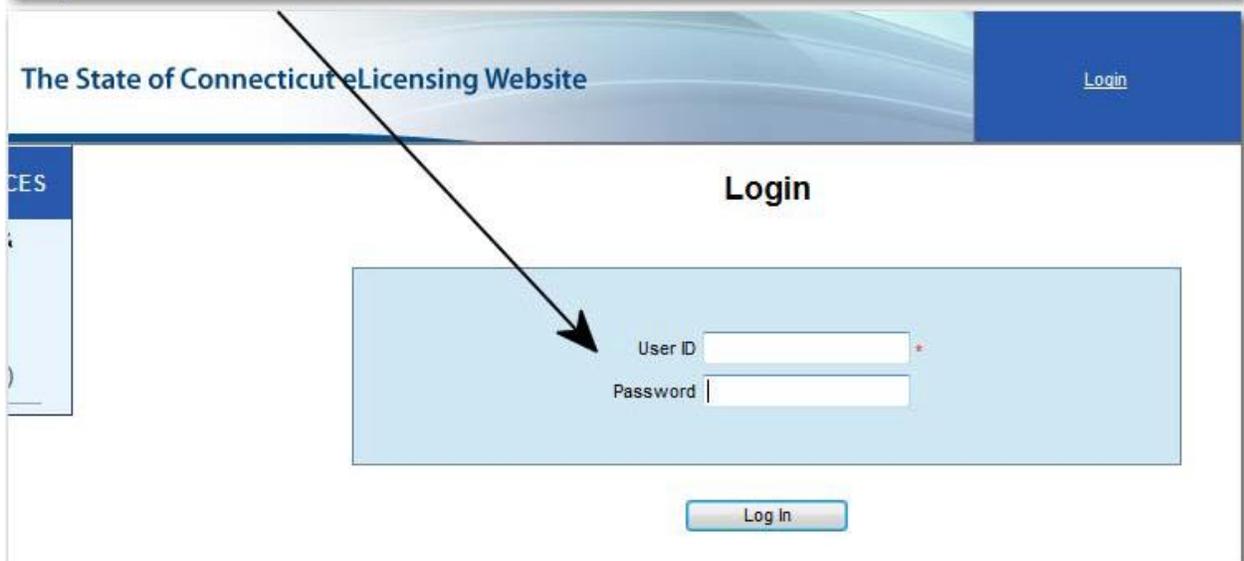
To complete the process, please click the hyperlink below if it appears in your email program. If it does not appear as a hyperlink please read the instructions below.

[Click here](#)

If a hyperlink does not appear above, then please copy the following text into your web browser's address bar (all the text below must be put in as a single line with no spaces)

[https://www.elicense.ct.gov/Account/VerifyEmail.aspx?guid=4c5cc01b-e0e7-43fa-ba0a-e5e712b4845a&email=\[REDACTED\]](https://www.elicense.ct.gov/Account/VerifyEmail.aspx?guid=4c5cc01b-e0e7-43fa-ba0a-e5e712b4845a&email=[REDACTED])

6). Login with the User Id and Password provided on your renewal notice.



7). Once you are logged in, click “Create/Resume a Renewal” under “Activities”

8). Select the license, permit or registration you wish to renew and click “Start”

Completed	License	Description	From	To	Supervisor	Note
Start		CERTIFIED GENERAL REAL ESTATE APPRAISER	05/01/2013	04/30/2014		

9). Make any address changes and complete the question(s). Click "Next" after each section to continue to the next page.

License for **PHYSICIAN**

Address Update

- Start Instructions
- Address Update**
- Attestation
- Continuing Education
- Review

1. Please update any changes to your primary address:

Address 1:

Address 2:

City: State: Zip Code:

Telephone Number:

-- OR --

Change to an address already on file:

2. Please update any changes to your Mailing address:

Address 1:

Address 2:

City: State: Zip Code:

Telephone Number:

-- OR --

Change to an address already on file:

License for **PHYSICIAN**

Attestation

- Start Instructions
- Address Update
- Attestation**
- Continuing Education
- Review

3. Have you been convicted of a felony since the date of your last renewal?

*

- 10). Once you have completed all questions, review the information and click “Add to Invoice” for the renewal fee to added to the invoice for payment.

License for [REDACTED]

Review Print Review

Fees

Renewal Fee	\$285.00
National Registry Renewal Fee	\$40.00
=====	
Total Fees	\$325.00

Address Update

1. Please update your address if any information has changed:

Address 1: [REDACTED]
Address 2: [REDACTED]
City: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]
Telephone Number: [REDACTED]

Attestation

2. Have you been convicted of a felony since the date of your last renewal?
No

Previous Add to Invoice Close and Save



11). The next screen will confirm you have added the item successfully and you may now click "Pay Invoice" to pay for the renewal.

CT.gov The State of Connecticut eLicensing Website

My Account LogOut

Invoice Summary
1 item: \$325.00

Pay Invoice Print Invoice

ONLINE SERVICES

Activities
Create/Resume a Renewal
File Complaint

License Lookup & Download
Lookup a License
Generate Roster(s)
Download Roster(s)

Account
Change Address

The item was successfully added to the invoice
To add additional transactions to the invoice, please select a Command from the Online Services menu in the left margin or select Pay Invoice above to complete this transaction.

Invoice
State of Connecticut Online Enterprise Site

Date: 4/15/2013 Invoice #: 12

Description	Amount
Renewal - [blurred]	
Renewal Fee	\$285.00
National Registry Renewal Fee	\$40.00
Subtotal:	\$325.00
Total:	\$325.00

12). Enter the credit card information, name, address, telephone number and email address and click "Submit Payment." You will receive an "Approved" message once the credit card payment has been confirmed.

CT.gov The State of Connecticut eLicensing Website

My Account LogOut

Invoice Summary
1 item: \$325.00

Back to Invoice

ONLINE SERVICES

Activities
Create/Resume a Renewal
File Complaint

License Lookup & Download
Lookup a License
Generate Roster(s)
Download Roster(s)

Account
Change Address

Invoice Payment

** Indicates a value is required

** Payment Type: Credit Card

** Account Owner: [dropdown]

** Credit Card Type: [dropdown]

** Credit Card Number: [text input]

** Expiration Month / Year: [dropdown] / [dropdown]

** First Name: [text input]

** Last Name: [text input]

Company Name: [text input]

Attention: [text input]

** Address: [text input]

Address: [text input]

** City: [text input]

** State: [dropdown]

** Zip: [text input]

** Country: [dropdown]

** Phone: [text input]

** E-mail Address: [text input]

Additional Instructions...

Submit Payment

Note: This email is used for sending a copy of your receipt.

- 13). Once the transaction is complete, you will receive an "Approved" message. Click "Print Receipt" for your records.

Payment Receipt

State of Connecticut Online Enterprise Site

Date: 4/15/2013

Approved!

You have been charged \$325.00 to the [Department of Consumer Protection](#).

Please print a copy for your records from the button above.

This receipt is not a license or an authorization to do business.

Description	Amount
Renewal - [REDACTED]	\$285.00
National Registry Renewal Fee	\$40.00
Subtotal:	\$325.00
Total:	\$325.00
Amount Paid:	(\$325.00)
Amount Due:	\$0.00

- 14). In addition, an email confirmation will be sent confirming your payment.

Search Inbox (Ctrl+E)

From | Subject | Receive

Date: Today

donotre... Invoice Receipt Mon

Invoice Receipt

donotreply@po.state.ct.us

Sent: [REDACTED]

To: [REDACTED]

Dear [REDACTED],

Below is your detailed paid invoice.

Thank you.

State of Connecticut

Item #	Description	Amount
	Renewal - [REDACTED]	
478594	Renewal Fee	\$285.00
478595	National Registry Renewal Fee	\$40.00
	Subtotal:	\$325.00
	Total:	\$325.00
	Amount Paid:	(\$325.00)
	Total Amount Due:	\$0.00